



## Terms and Conditions

- **Pets:**

Pets are not allowed in the resort, with the exception of guide, hearing and assistance dogs.

- **Smoking:**

Noosa Blue is a non-smoking resort – in all areas – charges apply for additional cleaning.

- **Accepted Credit cards:**

We accept Visa & Mastercard

- **Our Privacy Policy**

Payment for one night accommodation is required to guarantee a booking. Payment is processed via Credit Card upon making a reservation.

- Online accommodation bookings are strictly available online only.

- **Low Season**

14 days' notice must be given for cancellations in Low Season

– a booking fee of \$100 is charged on all cancellations.

Cancellation within 14 days of arrival will be charged 1 nights' accommodation of the average nightly rate.

- **Peak/Shoulder Season**

28 days' notice must be given for cancellations in Peak & Shoulder Seasons – a booking fee of \$100 is charged on all cancellations.

Cancellation within 28 days will be charged 100% of the booking.

- **Transferred**

Bookings transferred to an alternate date can only be transferred once, within a 6 month period from the date of booking. The rate may increase due to peak seasons and is subject to availability.

- **Bookings that have been transferred to an alternate date and then cancelled are non-refundable.**

- **Refunds**

All refunds are paid by our Trust Account at month end.

- **No-Shows**

If you do not show up for your booking or terminate your booking early after you have checked in you will be charged 100% of the booking less any amount which you have already paid.